

Instructions:

1. Please Complete form and email to Tec@incartec.co.uk to obtain an RA number.
2. Add RA number to the form and include a copy of the returns form in the package.
3. Write the RA number on the outside of the package.
4. On receipt of your return please allow 4-5 working days to be processed.

Scan for
Returns Policy



Return Address

Unit 3 Apple Lane
Trade City
Sowton Industrial Estate
Exeter
EX2 5GL

Name/Company					RA No. _____		Date: _____	
Email:								
QTY	Stock code	Order No.	Order Date	Return Code	Reason for return/Details of Fault	Car Year, Make & Model	Office Use	

In Car Tec Terms & Conditions:

Warranty Claim – On receipt by In Car Tec, all items will be checked for damage and tested for operation. A warranty claim must include description of the fault. All faulty products will be replaced free of charge providing they were purchased within 12 months of the claim.

Unwanted Goods – Goods will be credited in full if returned within 30 days, after 30 days no refund.

Repacking Fee – A repacking fee of 5% will apply on any unwanted opened items.

Non-Refundable Items – Head units are non-refundable if the seal has been broken, Any modified products, & Special-order items.

Return Codes

1. Faulty
2. Not Required
3. Not compatible
4. Damaged